



Noise Investigation Request

Should you wish to lodge a noise investigation request, please complete and return the enclosed 'Noise Investigation Request Form' and accompanying 'Log Sheets', so that the Shire can investigate your noise concerns.

It is important that you accurately record the noise nuisance as it affects you, providing as much information as possible. This information should also identify the source of the noise (at least the property address). It is recommended that you record the noise disturbances on the attached 'Log Sheets' for the time period specified for that particular type of noise. This information will then be used to determine the nature of the noise and possibly identify a pattern of the times and days the noise typically occurs. Details provided will then assist the Environmental Health Officer to investigate your noise issue.

Before Lodgement

The Shire of Denmark considers it reasonable that in the first instance you attempt to resolve the issue by talking with the party making the noise. Should this be unsuccessful or you feel uncomfortable doing so, the Shire can assist further. Alternatively Citizens Advice Bureau provides a mediation service (08) 9221 5711 / www.cabwa.com.au

Log Sheet Requirements

To support the investigation please record noise events over approximately two weeks however a shorter time frame may be sufficient depending on the severity. This information is used to determine the nature of the noise, detect patterns and identify possible action.

Legal Action

In some cases, legal action may be necessary to resolve a noise matter. Evidence given by affected persons may be vital to achieving a successful outcome. Anyone lodging a noise investigation request may be required to give evidence in court should the need arise.

Form Lodgment

If the Shire has provided you with this form and you have not returned it within 30 days the complaint file will be closed.

Should you require help completing the forms or require further information, please call Environmental Health Services on 98480319.

Please return the completed forms to:

Shire of Denmark
Principal Environmental Health Officer
PO Box 183
DENMARK WA 6333

Or email to enquiries@denmark.wa.gov.au



Noise Investigation Request Form

COMPLAINANT'S DETAILS

Name	
Residential Address	
Postal Address	
Contact Number/s	

Experience has shown that in order to maintain harmonious relationships, it is better to contact the person causing the noise before asking the Shire to become involved.

Have you attempted to resolve this matter yourself prior to contacting the Shire? Yes No

If you answered 'Yes' what was the outcome: _____

NATURE OF COMPLAINT

Source of Noise	
Address of Noise source	

Log Sheet Duration

Type of Noise	Construction site, power tools, swimming pool equipment, air conditioning unit, other noise.	Amplified music, party or musical instruments.
Log Duration	7 days	14 days

FURTHER COMMENTS

Please note:

- Whilst all complaints will remain confidential, the Shire of Denmark is subject to the Freedom of Information Act 1992.
- Should legal action be necessary, you may be required to give evidence in court.
- This form is to be completed in full, including the noise log sheet, prior to submission to the Shire of Denmark for investigation.

I wish to lodge a noise investigation request in relation to the details provided above.

SIGNED: _____ DATE: _____

CORRESPONDENCE TO :

Shire Of Denmark
 953 South Coast Highway (PO Box 183)
 Denmark WA 6333

T (08) 98480300

E enquiries@denmark.wa.gov.au

www denmark.wa.gov.au

