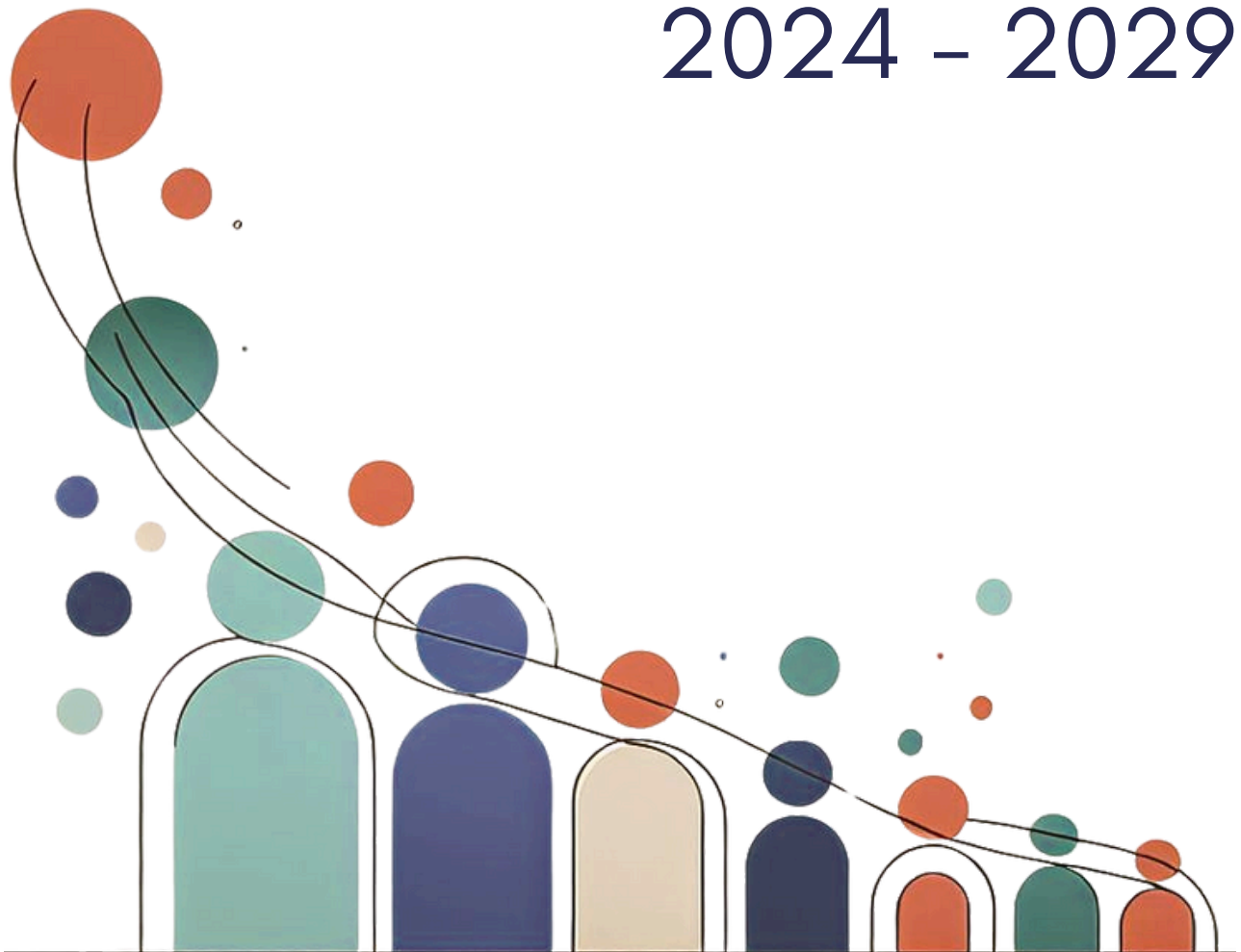




Shire of Denmark

Disability Access & Inclusion Plan

2024 – 2029



Acknowledgement of Country

The Minang and Bibbulmun people of the Noongar nation are the Traditional Custodians of the land and waters within the Shire of Denmark.

We acknowledge and pay respect to Elders past, present and emerging, their continuing culture and the contributions they make to this region and our community. We also extend our respects to all First Nations people living, working or visiting in our Shire.



Other Acknowledgements

The preparation of this document was finalised soon after the passing of local disability advocate Andre Steyl. His passion and advocacy for inclusion and accessibility in our community is gratefully acknowledged.

Special Thanks

The Shire appreciates the invaluable feedback from the community, including people with disability, families and carers, educators, residents and the Shire of Denmark Accessibility Working Group.



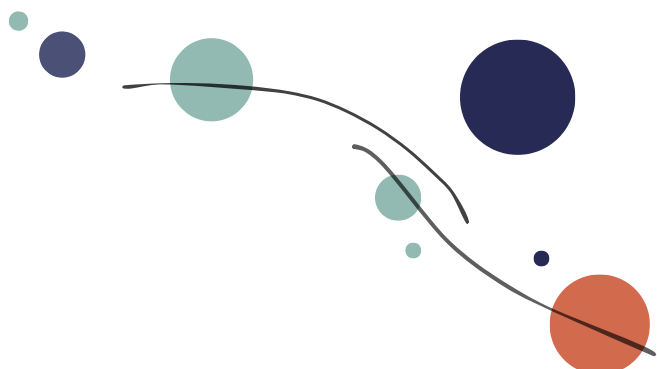
Contents

Acknowledgement of Country	2
Other Acknowledgements and Special Thanks	3
Contents	4
Welcome Message	5
Executive Summary	6-7
Our Commitment	7
Definitions	8
Evaluation and Review	9
Snapshot of our Community	10-11
Our Access and Inclusion Achievements	12
Community Engagement and Consultation	13-15
What you told us	16
DAIP Action Plan	17-26
Strategic Alignment	26-27
Contact Details For More Information Or Feedback	28

Alternate Formats and Previous Editions

Electronic copies of Shire of Denmark documents are available for download online via the Shire of Denmark website at www.denmark.wa.gov.au.

Copies of all Shire documents can be made available in alternative formats upon request.



Welcome Message

The Shire of Denmark is a place many of us are proud to call home—a community that welcomes people from all walks of life and values the richness that diversity brings. Whether it's culture, background, or lifestyle, we believe everyone should feel they belong.

True inclusion means more than just open doors. It means removing the barriers that prevent people from fully participating in community life. Access and inclusion are not just ideals but the foundation of a compassionate, connected, and resilient community. When everyone can contribute and feel valued, we all benefit.

Over the past five years, our Disability Access and Inclusion Plan has helped us take meaningful steps toward that vision. I'm proud of what we've achieved together and genuinely excited about the even more ambitious goals we've set for the next five years.

This new plan comes after the recent passing of Andre Steyl, a passionate local advocate for disability rights. Andre's unwavering commitment to inclusion and accessibility left a lasting impact on our community, and we honour his legacy with deep gratitude.

I want to sincerely thank the many individuals who shared their insights and experiences to help shape this plan. Your voices have made it stronger and more responsive. I also extend my heartfelt appreciation to the Shire staff and Councillors who have embraced this work with dedication and care.

We are especially thankful for the contributions from people with disability, their families and carers, educators, residents and the Shire of Denmark Accessible Working Group. Your feedback has been invaluable, and your continued involvement will help us build a community where everyone can thrive.

Cr Kingsley Gibson

Shire President

Executive Summary

Over a quarter of people in the Shire of Denmark live with disability, and more than one in ten people are carers. People with disability – our teachers, colleagues, local business owners, community leaders, friends and family members – contribute in many ways to our community every day. **Access and inclusion benefit the whole community, not just people with disability.**

However, people with disability continue to experience barriers to social and economic participation. A Disability Access and Inclusion Plan (DAIP) demonstrates the Shire's commitment to access and inclusion. The DAIP is a driver of positive change to eliminate discrimination and provide inclusive and accessible facilities, information, services and workplaces.

This plan aligns with the Disability Services Act 1993 and other relevant state and national strategies to promote human rights, equity, and accessibility.

The Shire of Denmark engaged with the community and staff through various channels to gather feedback on the accessibility and inclusivity of its buildings, services, communications, and employment processes.

After analysing the feedback and existing disability trends, three key priorities emerged.

1. Communication and Collaboration

There is a need for better engagement with people with disability and advocacy groups. Emphasis was placed on the importance of accessible communication materials and formats, including large print, braille, and digital formats compatible with screen readers.

2. Accessible and Inclusive Service Delivery

Improvements are needed in delivering services, programs, events, buildings, and facilities to ensure they are accessible and inclusive for everyone.

3. Staff Skills and Knowledge

Investment in staff training and development is essential to equip them with the necessary skills and knowledge to support access and inclusion. Additionally, there is a need for more accessible and inclusive employment and volunteering opportunities within the Shire.

The Shire has developed an evidence-based action plan by incorporating community feedback and research. This plan outlines goals for the next five years, supported by specific actions and initiatives with clear timeframes.

The goals include:

- Improving access and inclusion in Shire activities and promoting accessibility more widely, ensuring all Shire buildings and facilities are accessible.
- Improving communication accessibility.
- Providing Shire staff with the knowledge and resources for inclusive services.
- Ensuring employment and volunteering opportunities are accessible and inclusive.

Our Commitment

We are committed to ensuring that people with disability have equal access to Shire facilities and services. We will take all practical measures to ensure the DAIP is implemented by all officers, employees, agents and contractors.

Our DAIP will ensure action in the following areas:

Events and Services: People with disability have the same opportunities as others to access our services and events.

Buildings and Facilities: People with disability have the same opportunities as others to access public buildings and facilities.

Information: People with disability receive information in formats that enable them to access it as readily as others.

Service Quality: People with disability receive the same level and quality of service from our staff as others.

Complaints: People with disability have the same opportunities as others to make complaints.

Consultation: People with disability have the same opportunities as others to participate in public consultations.

Employment: People with disability have the same opportunities as others to obtain and maintain employment with us.

Definitions

What is access, inclusion and disability?

Access: The ability to physically reach and use the natural and built environment, including buildings, recreational facilities, parks, footpaths, as well as access to the Shire's services, events and information.

Some accessibility needs may be temporary, such as using crutches or a wheelchair during recovery from an injury.

Others can be invisible, like a mental health condition or neurodivergence.

Inclusion: Ensuring that everyone feels welcomed and connected within the community, regardless of their ability, age, gender, nationality, or religion.

Improving access and inclusion benefits a wide range of people, such as:

- people with disability,
- older people,
- individuals with temporary injuries or chronic illnesses,
- families, friends, and caregivers of people with disability,
- parents with prams,
- people with mental health conditions, and,
- individuals from diverse cultural backgrounds.

Disability: The Shire of Denmark's DAIP uses the Australian Bureau of Statistics (ABS) definition of disability as having at least one limitation, restriction, or impairment lasting at least six months and restricting everyday activities.

The ABS groups disabilities into the following categories:

Sensory: Issues with vision, hearing, speech, and touch.

Intellectual: This includes challenges in communication, memory, understanding, problem-solving, self-care, social and emotional skills, and physical skills.

Physical: This relates to breathing difficulties, blackouts/seizures, chronic pain, incomplete use of limbs, difficulty gripping, physical activity restrictions, disfigurement/deformity.

Psychosocial: Nervous or emotional conditions, mental illness, memory issues, social/behavioural challenges.

Head injury, stroke, or acquired brain injury: Specific conditions from these incidents.

Other: Any other conditions restricting everyday activities.

The latest ABS Census (2021) collected information on the need for assistance in self-care, communication, mobility due to disability, long-term health conditions and the effects of older age.

Evaluation and Review

Implementing the DAIP is the responsibility of all Shire staff.

The Shire's Accessibility Working Group (AWG) will monitor the progress and achievements of the DAIP and assist with the annual reporting to the Department of Communities. Updates on the DAIP progress will be posted on the Shire's website.

The Shire of Denmark will promote the availability of the new DAIP through:

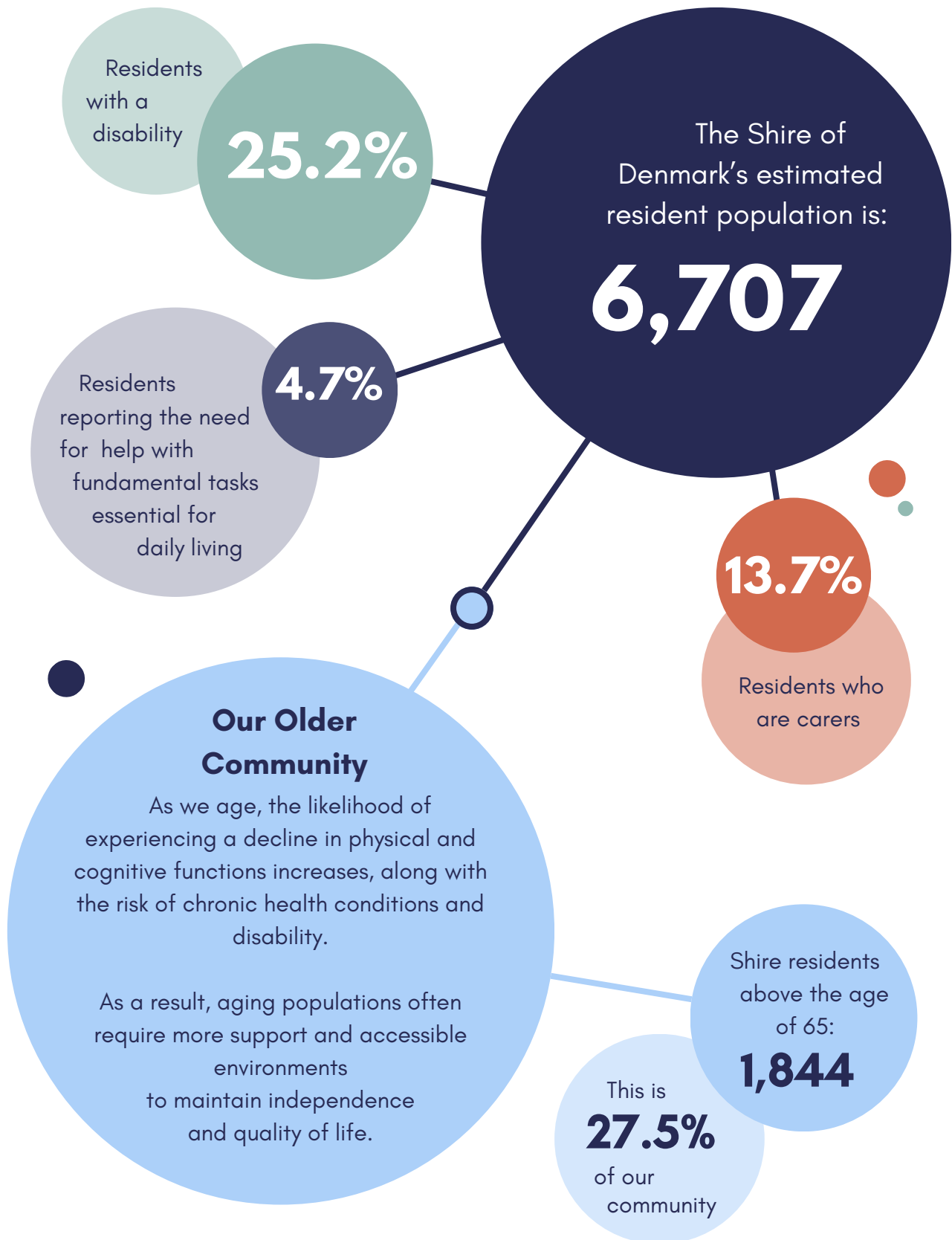
- A notice in the Denmark Bulletin newspaper,
- The Shire of Denmark website,
- An Email notification to all staff,
- Direct communication to the Shire's Accessibility Working Group, and
- Contractor inductions and reporting requirements.

A hard copy of the DAIP will also be available at the Denmark Public Library and Denmark Recreation Centre.

The DAIP fits within a hierarchy of legislation and strategies and must be reviewed at least every 5 years, with the next review due **by 31 December 2029**.

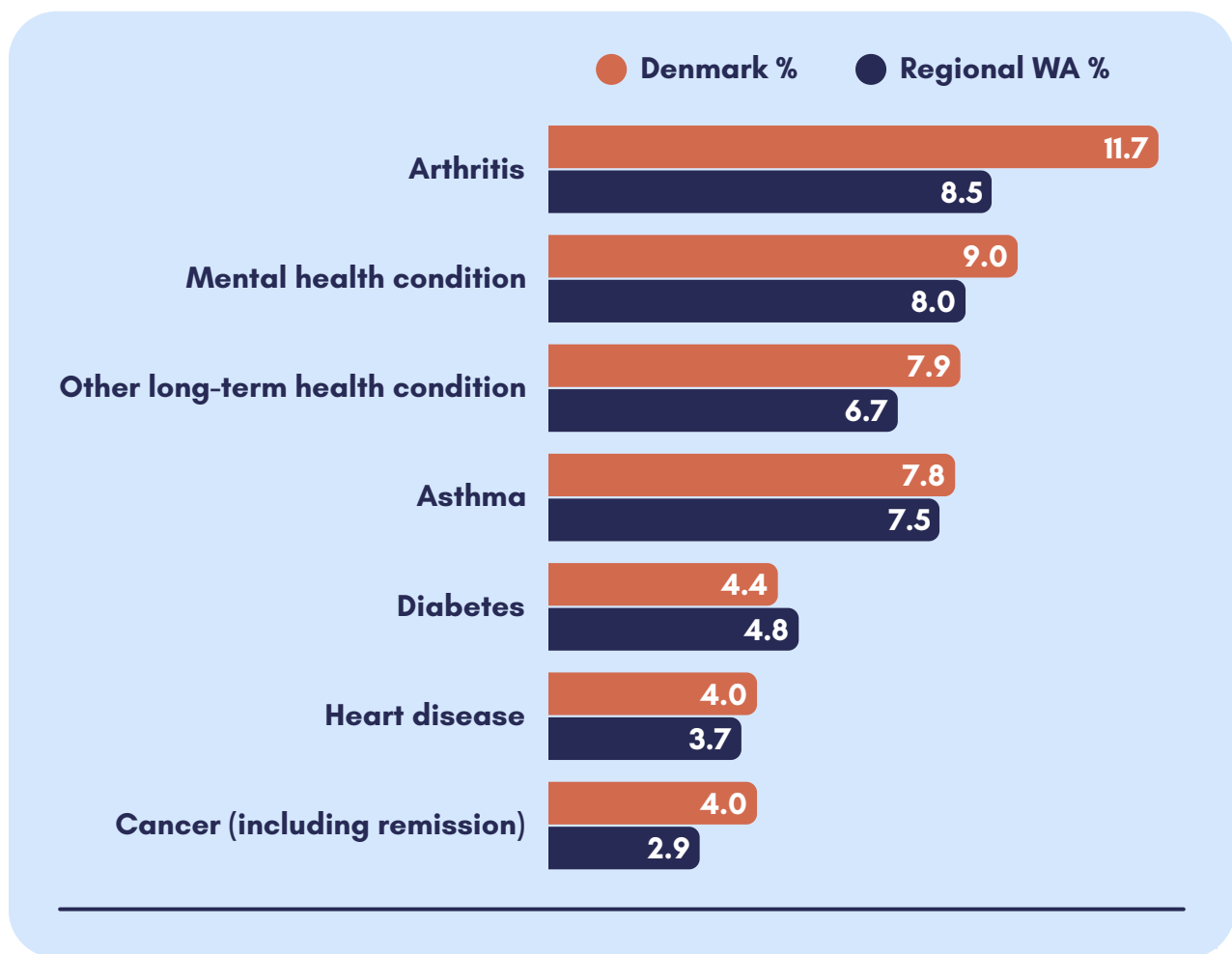


A Snapshot Of Our Community

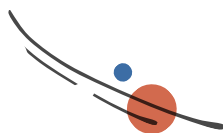


This dataset is based on census and modelled estimates, based on ABS Data; <https://dbr.abs.gov.au/region.html?lgr=lga&rgn=52730>

Selected Long-Term Health Conditions In The Shire Of Denmark



Source: Australian Bureau of Statistics, Census of Population and Housing 2021.
Compiled and presented by .id (informed decisions).



Social Disadvantage

The SEIFA (Socio-Economic Indexes for Areas) Index measures the relative socio-economic advantage and disadvantage of an area. A score of 1000 is the average for Australia.

In 2021, the Shire of Denmark had a SEIFA score of 1003.2.

This means we are slightly above the national average, indicating that the area has a relatively low level of socio-economic disadvantage compared to other areas in Australia.

Our Access and Inclusion Achievements

2018/2019

- Provision of accessible gym equipment at the Denmark Recreation Centre.
- Placement of inclusive playground equipment at Berridge Park.

2019/2020

- Delivery of the Be-Connected Community Program during COVID-19.
- The upgrade of ACROD parking bays in the Town.
- Partnering with the Light House Project to train three residents with disability as trainers and facilitators.

2020/2021

- Upgrading accessibility at Lights Beach with ACROD bays, accessible toilets, accessible lookouts and connecting accessible pathways.
- Delivery of a monthly audiobook group for people with vision impairment at Denmark Public Library (ongoing).
- Delivery of a library outreach service during the pandemic lockdown.

The Accessibility Working Group (AWG) was established in 2024 to provide advice to the Shire of Denmark on supporting accessible and inclusive community for people with disability, their families and carers.

2021/2022

- Partnering with WA Disabled Sports Association (WADSA) to deliver an all-abilities Come and Try Sports Day at the Denmark Recreation Centre.
- Funding the installation of automated entry doors at Denmark Recreation Centre.
- Funding a low-level table for wheelchair users, a learner's permit room with a wider doorway, and an infrared hearing loop at the Shire's Administration Centre.
- Funding the Creative Solutions for Early-Onset Dementia pilot program, in partnership with the Denmark CRC.

2022/2023

- Partnering with Albany Soroptimist Club to deliver 5 Dementia Multi-Sensory Time Kits at the Denmark Public Library.
- Delivery of Sensory toys and games for the Toy Library at Denmark Public Library.
- Partnering with the WA Disabled Sports Association to deliver Disability Awareness training for Recreation Centre staff.

2023/2024

- Delivery of the Community Fun Walk event for International Day of People with Disability.
- Funding the Prawn Rock Channel, Ocean Beach and Berridge Park redevelopment.
- Partnering with DBCA to deliver the Nornalup All Abilities Jetty.

Community Engagement and Consultation

The Shire of Denmark engaged with staff and community members to identify barriers to access and inclusion for developing strategies for the new DAIP.

From October to December 2023, the consultation included:

A feedback survey (online and hard copy)



Face-to-face, email, and telephone interviews



Two drop-in sessions at Denmark Community Resource Centre and Denmark Recreation Centre



Three community forums at Shire of Denmark, Peaceful Bay Hall, and Denmark CRC

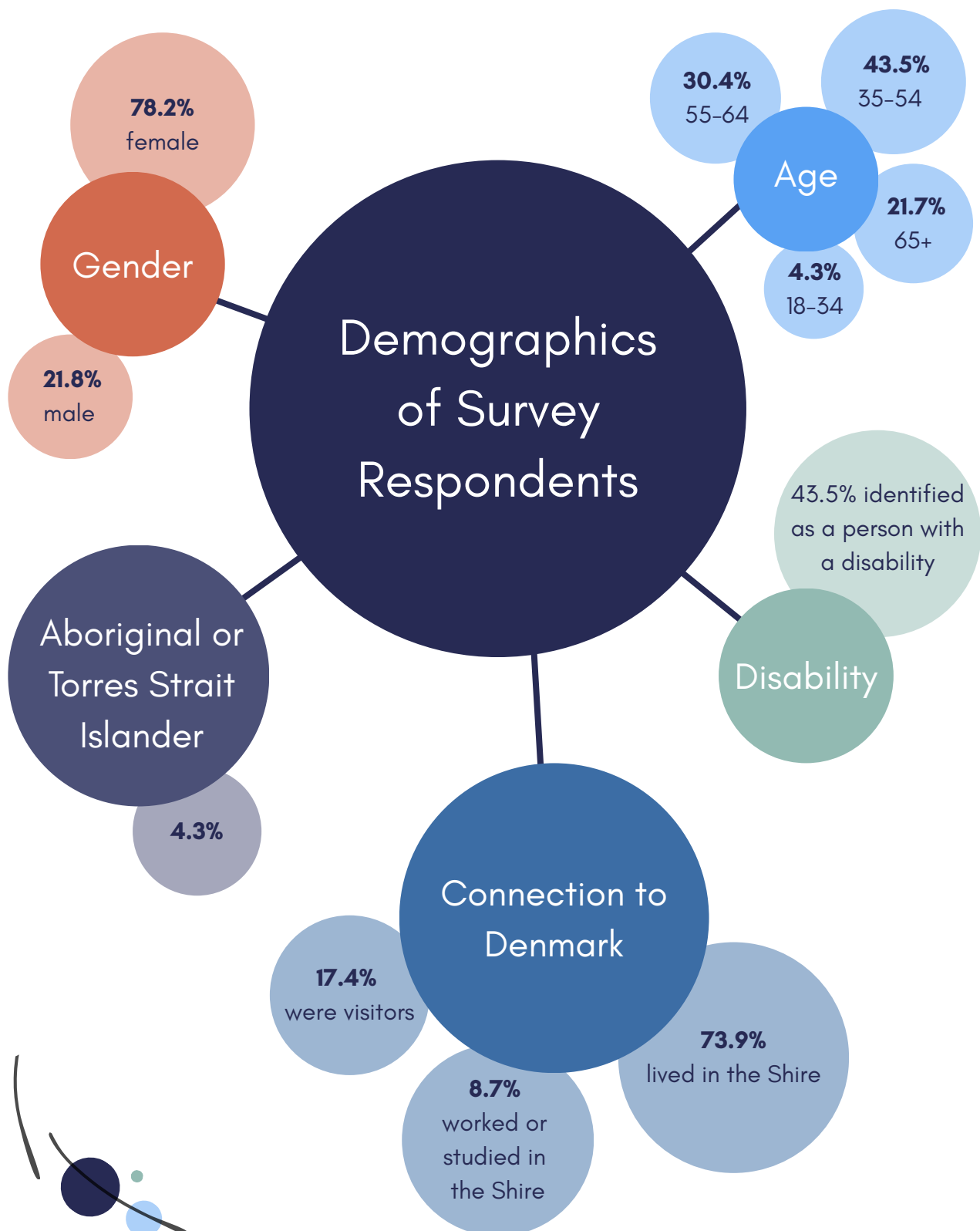
Two staff workshops



The consultation was advertised in the Denmark Bulletin, on the Shire's website and social media, and directly to stakeholders.



A total of **111 submissions** were received from surveys, meetings, forums, interviews, and emails.



We analysed the feedback from the consultation period, along with existing disability trends and current initiatives.

Based on this, we developed an action plan focusing on three key elements:

1. Evidence

What we heard from the community and our research findings.

2. Goals

What we aim to achieve over the next five years.

3. Actions

Specific projects and steps we will take to reach our goals, with clear timeframes and success measures.



What You Told Us

Here's a summary of what we heard:

Communication and Collaboration

Access to Information: You emphasised the need for accessible communication materials, such as large print, braille, and screen reader-compatible digital formats. You also suggested adding captions to videos and audio options on the website.

Community Consultations: You want us to engage more with people with disability and advocacy groups, host inclusive events, provide feedback mechanisms, and promote disability inclusion in local events and businesses.

Feedback and Complaints: You highlighted the importance of accessible feedback and complaint processes, including alternative formats, accessible venues, and improved staff skills for supporting feedback provision.

Accessible and Inclusive Service Delivery

Infrastructure Improvements: You noted the need for better infrastructure, such as accessible paths, ramps, and beach access at places like Prawn Rock Channel, Lights Beach, Greens Pool (managed by DBCA), and Peaceful Bay.

Public Facilities: There were calls for upgrading public facilities, including toilets, footpaths, and buildings like the Civic Centre, with suggestions for ramps, lifts, and accessible restrooms.

Inclusive Programs and Events: You wanted programs and services to be inclusive from the start, with accessible seating, viewing areas, and transportation options for events.

Staff Skills and Knowledge

Training and Awareness: You emphasised the need for ongoing training for staff and volunteers on disability awareness and inclusive practices, including producing accessible documents and understanding the needs of people with disability.

Employment Practices: You suggested developing relationships with local disability employment and service providers to create more job opportunities for people with disability and ensure recruitment practices are accessible and inclusive.

Inclusive Employment Services: You highlighted the need for support services like sign language interpreters, video captioning, and personal care attendants for inclusive employment service delivery.

DAIP ACTION PLAN

Goal 1: Improve access and inclusion in Shire activities and promote accessibility more widely.

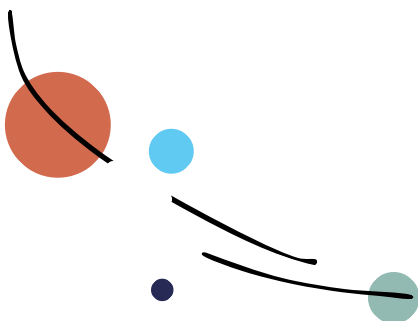
Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Improve the planning and communication about accessibility at Shire events, meetings, workshops and programs.							
DELIVER an inclusion plan to assist staff and community members in making events, programs, meetings, and workshops more accessible.	7	Community Services			●		
REGULATE through a review of the Shire's policies for Access and Inclusion to ensure we support best practice.	7	Community Services	●				●
PARTNER with the Department of Fire and Emergency Services (DFES) to deliver an inclusive Bushfire Ready program targeting vulnerable people, including people with disability.	7	Community Services	●	●	●	●	●
PARTNER with the state government to promote the <i>KidSport</i> program to ensure that children with disability from low socio-economic backgrounds participate.	8	Community Services	●	●	●	●	●
DELIVER surveys and event evaluations to seek accessibility feedback from people with disability to ensure continual improvement in access and inclusion.	7	Community Services	●	●	●	●	●

*Outcomes are State Disability Strategy Outcomes (<https://www.wa.gov.au/government/document-collections/state-disability-strategy-2020-2030>)

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Improve inclusions at Shire-led events and activities, and support community-led events and activities to be more inclusive.							
DELIVER an assisted bin collection service to residents who are unable to physically move Shire bins to and from the kerbside due to incapacity, disability or illness.	5	Waste Services	●	●	●	●	●
DELIVER the Shire's Grant Agreements and event Memoranda of Understanding to capture and support best practices for access and inclusion at events.	7	Community Services	●	●	●	●	●
PARTNER with community groups to deliver key services and programs that are aligned with access and inclusion.	7	Governance	●	●	●	●	●
DELIVER inclusive event training to build the capacity of local community groups to integrate accessibility elements into their event planning strategies effectively.	7	Community Services	●	●	●	●	●
FUND an activity to celebrate the United Nations International Day of People with Disability each year	7	Community Services	●	●	●	●	●
FUND community groups through the annual Community Grant Program to deliver critical programs and services that support people with disability.	7	Community Services	●	●	●	●	●
DELIVER diverse programs at the Recreation Centre that align with the 'Something for Everyone' initiative, ensuring inclusivity and engagement for all community members.	8	Community Services	●	●	●	●	●



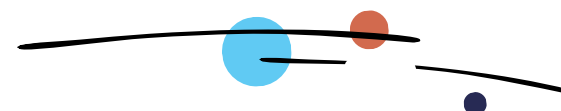
Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Advocate and explore opportunities to increase the availability of accessible transport in the Shire.							
PARTNER with community organisations to source funding opportunities for the purchase of a community bus that is wheelchair accessible.	6	Governance	●		●		
ADVOCATE for public transport in Denmark, such as an accessible taxi service and car hire service.	6	CEO	●	●	●	●	●
Promote the development of precincts where community facilities and services are accessible, co-located and the shared use of infrastructure is supported.							
ADVOCATE and support proposed initiatives for the development of low-maintenance and disability friendly housing options that enable independent older people to age in place.	9	CEO	●	●	●	●	●
ADVOCATE through the state government for affordable, accessible social housing options for people with disability.	9	CEO	●	●	●	●	●



Goal 2: Shire buildings and facilities are accessible.

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Advocate for accessibility improvements of existing public buildings and facilities, including trails, beaches, and parks, in the Shire's annual budget and from other funding bodies.							
DELIVER all-ability access on the island side of Prawn Rock channel through external funding.	5	Projects			●		
FUND the purchase and installation of outdoor fitness equipment at the Peaceful Bay.	5	Parks & Reserve		●			
DELIVER improvements to the path network in Denmark, for people with disability and older people, starting in the Denmark CBD and using the Accessibility Working Group as a conduit to areas of need.	5	Technical Services	●	●	●	●	●
DELIVER disability access to the Ocean Beach precinct as part of the Ocean Beach upgrade.	5	Projects	●	●			
ADVOCATE for funding for a changing place toilet facility as part of the Berridge Park redevelopment.	5	Projects	●	●			
ADVOCATE for accessible amenities to be included as part of the play space upgrade for Hopson Park Expansion.	5	Parks & Reserves			●		
ADVOCATE for funding to improve access at popular beaches within the Shire of Denmark.	5	CEO	●	●	●	●	●
LEAD the implementation of universal design principles in all future facility upgrades to ensure people with disability are considered.	5	Projects	●	●	●	●	●

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Assess the functionality of current ACROD parking bays and future needs.							
DELIVER an upgrade to one ACROD carpark per year, and where feasible, incorporate graduated curbs and ramps.	5	Technical Services	●	●	●	●	●
DELIVER a community education campaign about the misuse of the ACROD bays.	5	Community Services	●	●	●	●	●
Provide accessibility information on public buildings, paths and trail networks in the Shire.							
DELIVER accessibility information for all Shire public buildings and public open spaces (e.g., toilets with LH/RH transfers, accessible drinking fountains) that would also assist visitors to the area.	15	Community Services		●		●	
Seek advice from the Accessibility Working Group and other relevant stakeholders on major projects and priorities.							
LEAD collaboration with the Accessibility Working Group on all upgrades of Shire public facilities and provide updates at major stages of the development.	5	Projects	●	●	●	●	●
DELIVER regular updates to the Accessible Working Group on the progress of the Ocean Beach and Berridge Park Redevelopment.	5	Projects	●	●	●		



Goal 3: Shire communications are inclusive and accessible.

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Improve communications accessibility for people with a range of disabilities.							
DELIVER Teletypewriter (TTY) Relay Service and Interpreter & Translation Service information on the Shire's website.	15	Governance	●	●	●	●	●
LEAD the Shire's 'Contact Us' platform to ensure people with disability can make complaints to the Shire in a format tailored to their specific disability.	15	Corporate				●	
Facilitate more opportunities for community connections with the Shire and elected members.							
DELIVER opportunities for community engagement at Shire events.	7	Community Services	●	●	●	●	●
LEAD the provision of information to staff and Councillors to ensure they can direct the community to find information and services.	7	Governance	●	●	●	●	●
DELIVER a Communications Plan that includes a variety of ways the community can connect with the Shire, including appropriate methods for Peaceful Bay and Nornalup.	15	Governance		●			
LEAD our consultation framework to incorporate diverse methods in engaging with people with disability.	13	All			●		
LEAD the inclusion of a youth membership category on Shire committees and working groups (where appropriate) to provide a voice to young people with disability.	3	Community Services			●		

Facilitate regular communication with people with disability and service providers to inform the Shire's action.							
DELIVER Promotion of the Shire's DAIP achievements on the Shire's website, social media and annual report to inform the community of the Shire's progress.	7	Community Services	●	●	●	●	●
DELIVER the 'Book a Ranger' education and awareness service each year.	15	Community Services	●	●	●	●	●

Goal 4: Shire staff have the knowledge and resources to provide accessible and inclusive services.

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Create staff awareness around accessible document requirements.							
LEAD the education of Shire staff on the creation of documents in easy-read formats.	15	Comms		●			
DELIVER guidelines for inclusive communications and marketing.	15	Comms	●	●	●	●	●
DELIVER guidelines for providing information in alternate formats.	15	Comms		●			
Provide staff access and inclusion training and opportunities for ongoing development in this field.							
DELIVER disability access and inclusion training every two years to enhance staff awareness and understanding of disability access and inclusion.	7	Corporate		●		●	
LEAD the incorporation of online Disability Awareness training as part of induction	7	Corporate		●	●	●	●

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
ADVOCATE through the WA Local Government Access and Inclusion Network on current and emerging issues affecting people with disability in the region.	13	Community Services	●	●	●	●	●
LEAD the engagement of a skilled professional to audit Shire building and facilities to ensure Disability Discrimination Act (DDA) compliance with Australian building codes.	5	Technical Services		●	●	●	●
DELIVER credible external sources of information regarding disability access and inclusion to all staff.	7	Community Services	●	●	●	●	●
Improve work processes to enhance staff knowledge of disability access and inclusion and to promote inclusive service.							
REGULATE incorporation of the Shire's DAIP as part of the online Contractor inductions.	7	Corporate		●			
REGULATE incorporation of the Contractor Reporting template in all contracts and tender award agreements.	7	All Areas	●	●	●	●	●
PARTNER with DFES to deliver Bush Fire Preparedness information that are responsive to the needs of people with disability from Culturally and Linguistically Diverse backgrounds (CaLD).	7	Community Services	●	●	●	●	●



Goal 5: Opportunities for employment and volunteering are accessible and inclusive.

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
Provide employment, training and volunteering opportunities for people with disability.							
LEAD the delivery of training to managers and recruitment selection panel members on accessible and inclusive recruitment strategies to improve their confidence and skills in supporting candidates with disability.	2	Corporate			●		
DELIVER information about reasonable workplace adjustments and available funding for adaptive equipment and support for people with disability to managers.	2	Corporate	●	●	●	●	●
DELIVER support to the Containers for Change scheme as it facilitates workforce participation for people with disability, Aboriginal and Torres Strait Islander peoples, and those experiencing long-term unemployment.	2	Waste	●	●	●	●	●
DELIVER information to staff about the services offered by WA Disability Enterprises (WADEs) when making procurement decisions, and consider WADEs as preferred suppliers, where possible.	2	Corporate		●	●	●	●
Review selection criteria for certain roles to remove barriers and increase potential employment opportunities for people with disability.							
LEAD a review of all job descriptions, recruitment processes and practices to identify and eliminate potential barriers (including systemic barriers) that may disadvantage people with disability.	2	Corporate			●		

Actions	Outcome*	Responsible Team	24/25	25/26	26/27	27/28	28/29
REGULATE by consideration of removing the blanket requirement of a "C" class license from selection criteria in cases where it is not essential for the role.	2	Corporate	●	●	●	●	●
Explore partnership opportunities with local organisations and businesses to advocate for employment for people with disability.							
PARTNER with the Chamber of Commerce to promote campaigns that promote accessibility.	2	Community Services			●		
PARTNER with local disability employment service providers to explore opportunities for traineeships, work experience or volunteering for people with disability.	2	Corporate		●		●	

Strategic Alignment

The DAIP is underpinned by [Our Future 2033: Strategic Community Plan](#) and the [Corporate Business Plan 2024-2028](#).

The DAIP supports a number of legislative and good practice initiatives that strive for human rights, equity and accessible and inclusive communities.

Of particular relevance are the:

- United Nations Convention on the Rights of Persons with Disabilities 2006
- Commonwealth Disability Discrimination Act 1992
- Disability Services Act 1993 (WA)
- State Disability Strategy 2020 - 2030

To facilitate annual DAIP reporting requirements, the DAIP Actions in this plan are linked to the 4 pillars and 15 outcomes of the State Disability Strategy as identified in the A Western Australia for Everyone State Disability Strategy and Action Plan 2020-2030.

Pillars	STATE DISABILITY STRATEGY OUTCOMES
Participation and contribute: everyone is involved	<ol style="list-style-type: none"> 1. People with disability receive the education and skills development they need to thrive. 2. People with disability have opportunities for meaningful and inclusive employment and economic independence. 3. People with disability hold positions of leadership and influence across the public, private and community sectors. 4. People with high and complex needs have opportunities and networks that support them to participate in the way they choose.
Inclusive communities: people and places are welcoming	<ol style="list-style-type: none"> 5. Community infrastructure is accessible to all. 6. People with disability travel where they want to go with ease. 7. People with disability are welcomed and accepted by the broader community. 8. People with disability are included in a range of recreational, social, arts, and cultural opportunities.
Living well: People are happy and healthy with the support they need	<ol style="list-style-type: none"> 9. People with disability have access to suitable housing. 10. People with disability have access to quality disability services and supports. 11. People with disability have access to health and mental health services and attain the highest possible health and wellbeing outcomes throughout their lives.
Rights and equity: everyone is treated fairly	<ol style="list-style-type: none"> 12. Legislation and policies protect the rights of people with disability. 13. People with disability and their advocates have their voices heard 14. People with disability are safe from violence, abuse, neglect and exploitation. 15. People with disability have access to the right information in the right ways so they can make informed choices and decisions.

Information or Feedback

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Council endorsed July 2025

