

Government of Western Australia Public Transport Authority



Our ref: PTA00098

17 November 2009

Mr Dale Stewart Chief Executive Officer Shire of Denmark C/- Post Office Box 183 DENMARK W.A. 6333

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Dear Mr Stewart

I am writing to you with regards to the proposed relocation of the Transwa stopping point, currently located in Strickland Street, to the new Denmark Visitor Centre.

We are aware of the remodelling work that has commenced on Strickland Street and wish to thank Mr Rob Whooley for his advice regarding the resulting limited road coach access to the area when the project is complete.

A number of on-site road coach trials have been conducted at the Visitor Centre which did identify a number of minor engineering works required to allow safe road coach access to and from the centre.

Although Transwa welcomes improvements to stopping place locations and facilities I do have concerns however regarding the proposal to relocate from the centrally located Strickland Street area which is close to accommodation points and other amenities.

The proposed new stop at the Visitor Centre is some distance from our current location and the facility is closed in the afternoon when services arrive from Bunbury/Perth (ex Australind train). There is at present no public telephone available and very limited lighting.

Due to these concerns and before any additional engineering works are commenced at the Visitor Centre we would like to propose an alternative location on Holling Road. I can arrange a road coach trial of the area and intend visiting Denmark on the 17th December 2009.

I do hope you appreciate our conderns and intentions to provide the best possible service for our customers, who are your visitors and local residents of Denmark.

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Yours sincerely,

Martin White

A/GENERAL MANAGER TRANSWA

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Attachment 9.3.3

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Government of Western Australia Public Transport Authority

Our ref: PTA00098

5 January 2010

Mr Dale Stewart Chief Executive Officer Shire of Denmark C/- Post Office Box 183 DENMARK W.A. 6333 Shire of Denmark

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DATE LPH

FILE REF

COUNCILLORS

CEO

DIR of FINANCE

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OTHER

Dear Mr Stewart

I am writing to you with reference to my previous correspondence dated 17th November 2009, see attached.

As previously advised, I had the opportunity to visit Denmark on Thursday 17th December 2009 and was able to inspect the facilities provided at the Visitor Centre and also check the proposed alternative stopping point location on Holling Road.

Unfortunately the Holling Road location proved to be unsuitable for Transwa road coaches due to the limited accessibility for disabled passengers requiring the need of the wheelchair lift apparatus and insufficient area to load/unload luggage.

During my visit I had the pleasure of meeting the Denmark Chamber of Commerce President, Ms Gail Guthrie, who kindly showed me some of the work in progress on Strickland Street.

During our discussion it became apparent to Ms Guthrie and I that there is actually only two very limited periods of time during the day when there is a need for the Transwa road coach to occupy the present stopping point space. At all other times the area could be made available for other vehicle use or parking.

It was suggested that signage could be erected in the area that limits parking to the time of coach arrivals/departures only. Similar parking arrangements exist in other towns.

Please contact my Assistant Operations Manager (Mr Colin Smith) on 9326-2147 if you wish to discuss this matter further.

Yours sincerely.

Martin White

A/GENERAL MANAGER TRANSWA