

## Denmark Recreation Centre Membership Agreement - Terms and Conditions

1. The Shire of Denmark reserves the right to terminate or suspend the membership of any person not complying with any of these Terms and Conditions.
2. CCTV is operational in the Denmark Recreation Centre gym to maximize the security of the facility. In the event of any incidents reported the Shire has the authority to view the footage to rectify any issues.
3. This agreement is subject to a 48 hour cooling off period which will commence on the signing of this document.
4. If the client is cancelling the membership inside the 48 hour cooling off period, then the client must notify the Recreation Centre in writing of their intention to cancel the membership.
5. If cancelling outside the 48 hour cooling off period, the client may apply in writing to Council for a pro rata reimbursement of their membership due to extenuating circumstances, for example injury, medical condition or moving from the Shire. An administration charge of \$30.00 will apply.
6. The Client terminates the agreement with the Shire of Denmark by giving the Recreation Centre written notice of termination.
7. If the application to cancel is approved the Shire of Denmark must pay the refund to the client within 14 days of the client terminating the agreement.
8. Memberships may be placed on hold for a minimum of 2 weeks and a maximum of 3 months. Requests must be made ahead of time in writing to the Manager by completing the Member Request form. Members may only place their membership on hold three times within a twelve month period. (unless approved by the Manager).
9. Applications for memberships may be denied at the discretion of the Recreation Centre Manager.
10. The Shire strongly urges that users seek advice from their doctor before undertaking an exercise program and complete a Pre-Exercise Questionnaire. Seniors over 65+ may require a letter of consent from their doctor upon membership application.
11. No smoking, food, or alcohol is permitted in the gym.
12. The Council reviews charges regularly and reserves the right to increase fees or alter the terms and conditions in the future.
13. All personal information collected by Denmark Recreation Centre staff will remain confidential and stored in a secure location. At times your contact information may be used by staff to provide you with promotional or membership information but will not be disclosed to other parties.
14. Members under the age of 16 will require parental supervision at all times during both opening hours and after hours access. No child under the age of 14 is permitted in the Gym
15. Fitness Membership includes after hours access. Members over 18 years will be issued with a FOB key upon registration/renewal. Replacement FOB keys will be charged at \$20 each.
16. After-hours access is for members only. Allowing non-members access to the facility will not be tolerated and will result in the immediate cancellation of your membership. Distribution of the FOB to family members, friends or others will also result in the immediate cancellation of your FOB and membership.
17. The Shire urges that before use, people are aware of how to use the equipment correctly. Supervised gym sessions are available for members to attend or members can purchase Personal Training through
18. Please ensure the utmost care is taken in the gym and return equipment to it's original position.
19. Cleaning wipes, hand sanitizer and bins are provided for any rubbish along with storage options for your personal belongings. Please make use of the resources provided.
20. The Shire of Denmark has supplied after-hours access to the gymnasium for community use and hopes the members treat the facility with respect and care at all times. On exiting the building, please ensure lights are turned off, air conditioning is turned off (if used) and the door is closed.
21. Access to the Denmark Recreation Centre toilets after hours is available externally with FOB key only. If required public toilets are located across McLean Oval near the Scout Hall.



### Denmark Recreation Centre

McLean Park, Brazier Street, Denmark

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