

# Performance Profile Administration Officer Civil Infrastructure

Our Vision	Our Objectives	Our Values
A vibrant coastal community, connected to the environment, living the village lifestyle.	<ul> <li>Enhance community connection and well-being.</li> <li>Operate as environmental custodians for the future.</li> <li>Support local jobs, industry, and small business and facilitate sustainable development.</li> </ul>	Consistency Sustainability Honesty
Our Commitment		Integrity
Protect what makes us special, improve our quality of life, and plan for future generations.		Teamwork Transparency Respect

Position:	Administration Officer Civil Infrastructure		
Level:	Level 5		
Department:	Civil Infrastructure	Direct Reports:	No direct reports
Reports to:	Manager Civil Infrastructure & Waste Operations		
Status:	Casual		

## **Performance Summary**

The Administration Officer Civil Infrastructure is expected to:

- Embrace change, provide high level customer service that drives business efficiency
- Have an excellent level of inter-personal and communication skills, delivering a high level of service to a diverse range of clients both internally and externally
- Be solution focused and have a 'can do attitude'
- Champion the Shire's vision, values and objectives.
- Be inspired and motivated as part of the Infrastructure & Assets team.

#### **Key Responsibilities**

- Provide a high level of administration support for the Infrastructure and Assets Directorate (this includes Waste Services, Civil Infrastructure and Parks & Gardens)
- Respond to routine enquiries, service requests and correspondence, and provide assistance to the Manager Civil Infrastructure & Waste Operations and Coordinator Parks & Reserves as required
- Assist the Manager Civil Infrastructure & Waste Operations with delivery of civil projects
- Assist the Manager Civil Infrastructure & Waste Operations with operational improvement projects
- Assist with improving WHS compliance across the team
- Comply with instructions given for their own safety and health and that of others, in adhering to safe work procedures
- Other administration duties, as required by the Manager Civil Infrastructure & Waste Operations and the Coordinator Parks and Reserves

### **Position Requirements**

- Relevant administration experience in a similar role
- Proficient in Microsoft Office. Knowledge of Synergy Soft and RAMM (beneficial)
- Knowledge of Local Government functions and activities
- 'C' Class Driver's Licence
- Current National Police Clearance.

## General Accountability, Attitude, Behaviour and Conduct

Every person carrying out work for the Shire has a personal accountability, obligation and responsibilities, attitudes, behaviour and conduct, as detailed in the Shire's Code of Conduct, including:

- Adhering to management directives and approved policies and procedures.
- ➤ Taking reasonable care to ensure personal safety and health at work of themselves and other persons.
- Adhering to lawful and reasonable directions from the employer and particularly those relating to employee integrity, confidentiality, Shire reputation, efficiency, fraud and corruption prevention.
- Respecting and maintaining Shire values and culture.

Certification			
As the occupant of this position, I have noted and agreed to the Values, statement of duties, responsibilities and other requirements as detailed in this document.			
NAME	SIGNATURE		
	DATE		
MANAGER	SIGNATURE		
	DATE		
PERFORMANCE PROFILE REVIEWED	DATE		