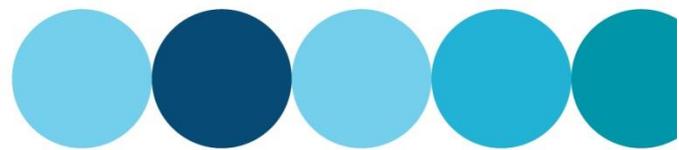


Ocean Beach Rd pipeline: Section replacement and pressure reduction



Dear Owner/Resident

Water Corporation wishes to advise that we are commencing work to replace a section of pipeline on Ocean Beach Road in Denmark. The project will start on 2 December, outside 678 Ocean Beach Road, and comprise the replacement of 240m of pipe. We will have one lane of traffic closed during the works with traffic management in place.

While there will be some impact on verges and the road reserve, the worksite will be reinstated to its existing condition at the completion of the project.

During the work our contractors will be on site from Monday to Saturday 7am to 5.30pm until the completion of the project, which is planned for 20 December 2019.

A second project will commence in 2020 to replace another section of pipe near Minsterly Rd.

Water pressure

As part of these works, a temporary pressure reducing valve (PRV) will be installed on Ocean Beach Road during December. The PRV will safeguard the pipe from future leaks and breaks by reducing the stress on the existing sections until they can be replaced. While you may notice this change, there will be sufficient pressure for everyday use.

Some reticulation systems may be affected by the change with a reduction in 'throw' from the sprinkler heads. You may need to adjust your irrigation settings if this occurs or contact your local supplier for further advice.

Please be assured that dishwashers, washing machines, hot water systems and toilets will still work with the lower pressure although they may take slightly longer to fill.

We anticipate restoring the pressure to its current level when the whole pipeline is replaced at a future date.

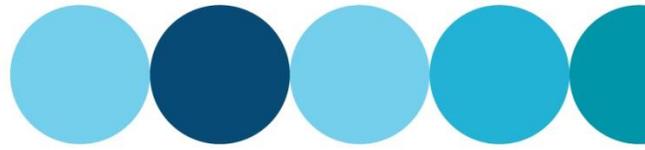
Interruptions to Supply

In terms of your water supply service, there will be minor disruptions as the works progress over the next few weeks. These include two **6-hour** shutdowns planned for:

12 December from 10am until 4pm the same day.

19 December from 10am until 4pm the same day.

Please see overleaf for how to prepare for these service interruptions.



Preparing for the Shutdown

We recommend that you prepare for the shutdown period by filling kettles and having adequate drinking water stored in the fridge. It is also advisable to have a bucket or two of water on hand during the works for flushing toilets etc.

When the water supply is reinstated you may notice some temporary discolouration or aerated 'white water'. Please be assured this discolouration is harmless. Running an outside tap at the front of your property for a minute or two will help clear away the discoloured water.

More information

Please contact Kate Duff – Senior Advisor Customer and Stakeholder on Kate.duff@watercorporation.com.au or (08) 9842 4252.

If you are currently experiencing problems with your water supply service, please contact us on 13 13 75.