

APPENDIX C

**SHIRE OF DENMARK
2014/15 COMMUNITY NEEDS
AND
CUSTOMER SATISFACTION SURVEY**



2014/15 Community Needs & Customer Satisfaction Survey

Please complete the Survey and lodge it no later than 28th May 2015.

Thank you for participating in the Shire of Denmark's 2014/15 Community Needs & Customer Satisfaction Survey.

The Survey should take approximately 15 minutes to complete and will provide invaluable feedback and information to Councillors and Shire Staff.

If you require any assistance in order to complete the Survey, please contact the Administration Office on (08) 9848 0300.

Shire of Denmark

Discover Denmark ~ South Coast ~ Western Australia

953 South Coast Hwy, (PO Box 183) Denmark WA 6333

Ph: (08) 9848 0300 Fax: (08) 9848 1985

Email: enquiries@denmark.wa.gov.au Website: www.denmark.wa.gov.au



2014/15 Community Needs & Customer Satisfaction Survey

NOTE PLEASE:

Your unique Personal Identification Survey Number will be used to ensure that multiple Surveys are not submitted by the same person.

Any Survey which does not have a unique number will not be accepted.

Your unique number will not be used to cross reference any Survey responses with the names of individual persons. However, this number will need to be used to obtain the name and address of the person(s) for the purpose of awarding the prizes offered for completing the Survey, noting that the numbers will be drawn at random, and names and addresses acquired following that draw.

*** 1. Please record your Personal Identification Survey Number (as provided in your letter from the Shire of Denmark)**



2014/15 Community Needs & Customer Satisfaction Survey

Shire President Introduction

Councillors and Staff of the Denmark Shire Council value the input of electors and residents of the district highly and for this reason a Biennial Survey of community attitudes about the operations of the Shire and important issues that affect our whole community is undertaken.

The responses to these Surveys are then used to provide a benchmark on performance, obtain valuable feedback and ensure that the strategic and budget priorities of the Council reflect these attitudes.

The Survey is conducted every second year and undertaken using the existing staff resources of the Shire to minimise the cost to ratepayers.

The preferred means of completing the Survey is via online means, in order to minimise the large administrative task of collating such a large number of Surveys.

If you are unable to complete the Survey online, I would urge you to contact Council Staff who will arrange for a hard copy to be forwarded to your mailing address.

Results from the 2014/15 Survey will be made publicly available through local media outlets and the Council's website.

If there are issues that are of concern to you that have not been raised on the Survey the Shire would like to hear about them also and there is space on the Survey form to raise such matters.

I encourage all selected residents and electors to complete the Survey online or return the Survey by the 28th May 2015 and please contact your Ward Councillor or Staff if you have any questions about the Survey or any other Council related matter.

Those who complete their Survey online by the due date will go into the draw for one of five (5) vouchers at one of several local wineries valued at \$100 each.

Cr Ross Thornton
Shire President



2014/15 Community Needs & Customer Satisfaction Survey

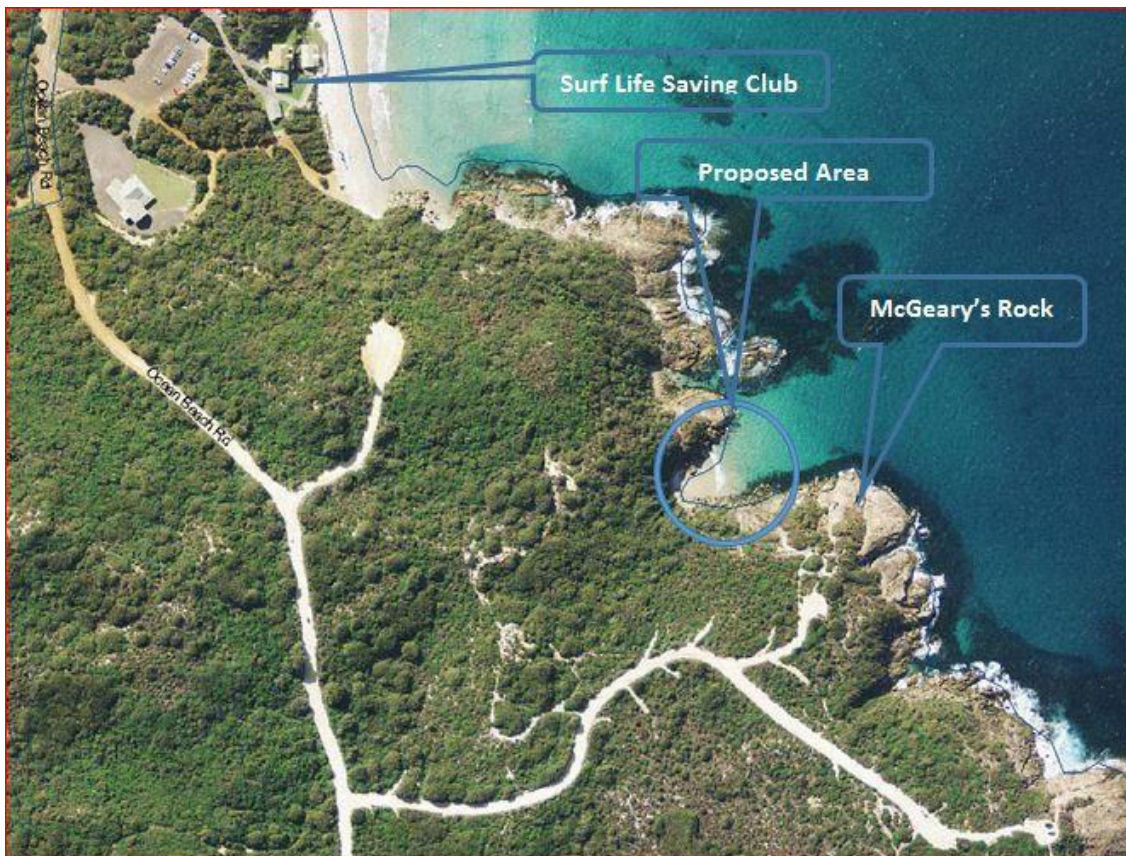
(A) OCEAN BEACH BOAT RAMP

* 2. Should a permanent ocean going boat ramp be constructed near Ocean Beach, north of McGeary's Rock, if financially feasible and practically possible?

Yes

No

Unsure





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(B) FUTURE DIRECTION

*** 3. To assist Council with future planning, please prioritise the issues below, by numbering your top areas of Council investment from 1 to 17 in priority of importance (1 being the most important and 17 the least important).**

	ARTS & CULTURAL DEVELOPMENT
	CLIMATE CHANGE & ADAPTION TO CHANGING CLIMATE
	MANAGEMENT OF WATERWAYS & WATER QUALITY
	WATER SUPPLY & ENERGY EFFICIENCY
	FACILITATE ECONOMIC / TOURISM DEVELOPMENT
	FACILITATE THE DEVELOPMENT OF INFRASTRUCTURE IN DENMARK SUCH AS SEWERAGE, WATER, POWER & TELECOMMUNICATIONS
	PROTECTION OF NATURAL ENVIRONMENT
	PARKS & GARDENS DEVELOPMENT / MAINTENANCE
	PROVISION OF INDOOR / OUTDOOR SPORTING FACILITIES
	PROVISION OF AN INDOOR HEATED AQUATIC FACILITY
	PROVISION OF SENIORS FACILITIES & SERVICES
	PROVISION OF YOUTH LEISURE FACILITIES
	ROAD UPGRADING & MAINTENANCE
	STRICTER CONTROL ON LAND DEVELOPMENT
	TAKE AN INCREASING ROLE IN WELFARE TYPE ISSUES
	WASTE MANAGEMENT / RECYCLING
	BUSH FIRE PROTECTION



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* 4. Other issues (please list)

*** 5. Council's current Strategic Community Plan's adopted vision is "Denmark in the year 2031 is a leading example of a dynamic, connected, caring and cohesive community, in tune with its environment." If different to this, in 25 words or less, please describe your vision for the Shire:**



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DO YOU SUPPORT THE FOLLOWING CONCEPTS?

* 6. Please mark the strength of your agreement and comment if necessary.

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neutral</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>Unsure</i>
<i>Council should support higher density development within Town sites.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should encourage commercial activities.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should encourage agricultural activities.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should encourage heavy industry start-up.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should encourage home based businesses.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should regulate home based businesses.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Property security is an issue in the Shire.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should provide or have a role in supporting public transport.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should levy all ratepayers to provide a subsidised public transport service to/from Albany for community, residential, cultural or shopping needs.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should provide more youth facilities.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neutral</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>Unsure</i>
<i>Council should facilitate youth entertainment.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Youth involvement in Council should be encouraged.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should develop a natural earth burial facility at a suitable location.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should encourage more cultural activities.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should continue employing Lifeguards during summer months.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Home holiday accommodation is an issue that Local Government should regulate.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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*** 7. Please mark the strength of your agreement and briefly comment if necessary.**

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neutral</i>	<i>Agree</i>	<i>Strongly Agree</i>	<i>Unsure</i>
<i>There should be more and better quality dual use paths around the Shire of Denmark.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Fees and allowances paid to Elected Members should be increased to encourage more people to nominate for Council. The current allowances for an Elected Member inclusive of all allowances excluding mileage is \$9424.50</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should upgrade and extend street lighting in the town site.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Parking is adequate in the CBD area.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should lobby the State Government to cease the current practice of discharging effluent into the Wilson Inlet from the Water Corporation's Sewerage Plant.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should investigate the installation of traffic lights at the intersection of Ocean Beach Rd and South Coast Hwy.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Unsure
<i>Council should investigate the installation of a roundabout at the intersection of Ocean Beach Rd and South Coast Hwy.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>There is no current need to improve traffic flow and safety at the intersection of Ocean Beach Rd and South Coast Hwy.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should explore the development of a wet trail network (Canoe and Kayak) on our rivers, foreshore and estuaries.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should explore redevelopment options for community for consideration, of the former 'Skate Park' area of Berridge Park.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>I have adequate access to an authorised Dog Exercise Park close by.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>A regular Growers Market in Denmark is something that I would support.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Land for a community garden should be provided for by the Council.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>There is a need for a lot to be zoned commercial to allow for a deli/café/restaurant or similar in the Ocean Beach locality.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Council should allow a café or similar on land at Berridge Park.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>The Denmark CBD is attractive and inviting.</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Strongly Disagree *Disagree* *Neutral* *Agree* *Strongly Agree* *Unsure*

The current kerbside general waste and recycle system is easy to understand (i.e. what type of rubbish goes into which bin).

Council should increase the planting of natives in CBD gardens.

Comment



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(C) COMMUNITY CONSULTATION AND ACCESS TO INFORMATION

A number of avenues are used to promote community awareness of Council decisions and long term planning.

*** 8. Please indicate your preferred methods for broadcasting of Council information, by numbering from 1 to 12 in priority of importance (1 being the most preferred and 12 the least preferred).**

	DENMARK BULLETIN
	ALBANY ADVERTISER
	ALBANY EXTRA
	THE GREAT SOUTHERN WEEKENDER
	COUNCIL CONVERSATIONS (MONTHLY NEWSLETTER)
	PUBLIC MEETINGS
	COUNCIL MINUTES
	COUNCIL WEBSITE
	EMAIL - NEWSLETTER
	FACEBOOK / TWITTER
	SMS
	YOUTUBE



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(D) CURRENT SERVICE PROVISION

Please rate each of the following and provide comment

*** 9. Standard of: ROADS / PATHS / TRAILS / DRAINAGE**

	Very Poor	Poor	Satisfactory	Good	Excellent
RURAL ROADS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
URBAN ROADS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FOOTPATHS/DUAL USE PATHS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
WALK TRAILS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STORM WATER DRAINAGE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STREET LIGHTING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BRIDGES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STREET FURNITURE (BENCHES, RUBBISH BINS, ETC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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* 10. Standard of: PARKS / GARDENS / RESERVES

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>
TOWN PARKS & GARDENS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
URBAN RESERVES & BUSHLAND	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CBD STREETScape	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GRAFFITI (ABSENCE OF)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PLAYGROUNDS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

* 11. Standard of: WASTE MANAGEMENT

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>	<i>Unsure</i>
KERBSIDE COLLECTION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RECYCLING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MCINTOSH RD FACILITY	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PEACEFUL BAY FACILITY	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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* 12. Level of: FACILITIES / SERVICES FOR

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>	<i>Unsure</i>
<i>SENIORS</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>YOUTH</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>PEOPLE WITH DISABILITIES</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>FAMILIES/CHILDREN</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

* 13. Standard of: FACILITIES

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>
<i>OUTDOOR SPORT & RECREATION</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>INDOOR SPORT & RECREATION</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>CULTURAL & COMMUNITY FACILITIES (CIVIC CENTRE, COMMUNITY HALLS)</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>BEACH & RIVER FORESHORES</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>PUBLIC CONVENIENCES (TOILETS)</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>CEMETERY</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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* 14. Standard of: DENMARK RECREATION CENTRE

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>	<i>Unsure</i>
<i>QUALITY OF CUSTOMER SERVICE PROVIDED BY STAFF</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>RANGE OF PROGRAMS/ ACTIVITIES OFFERED GENERALLY</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>RANGE OF PROGRAMS/ ACTIVITIES OFFERED FOR DISABLED PERSONS</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>RANGE OF EQUIPMENT AT THE DENMARK FITNESS CENTRE</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>AVAILABILITY OF THE DENMARK FITNESS CENTRE</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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* 15. Standard of: DENMARK PUBLIC LIBRARY

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>	<i>Unsure</i>
QUALITY OF CUSTOMER SERVICE PROVIDED BY STAFF	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RANGE OF PROGRAMS/ ACTIVITIES OFFERED GENERALLY	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
APPEARANCE & AVAILABLE SPACE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

* 16. Quality of: CUSTOMER SERVICE PROVIDED BY SHIRE STAFF

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>
RESPONSE TIME FOR INFORMATION REQUESTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ACCURACY OF ADVICE/ INFORMATION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DEALING WITH CUSTOMER REQUESTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COURTEOUS/ FRIENDLY RECEPTION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TELEPHONE MANNER	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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* 17. Performance of: COUNCILLORS IN RESPECT TO

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>
ACCESSIBILITY/ AVAILABILITY	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ATTENDING TO ISSUES RAISED BY YOU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OVERALL PERFORMANCE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment

* 18. Provision of: SERVICES FOR

	<i>Very Poor</i>	<i>Poor</i>	<i>Satisfactory</i>	<i>Good</i>	<i>Excellent</i>
NATURAL RESOURCE MANAGEMENT & SUSTAINABILITY (ENVIRONMENT)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TOWN PLANNING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BUILDING PERMITS & APPROVALS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PUBLIC HEALTH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FIRE PREVENTION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RANGERS / LAW ENFORCEMENT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment



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* 19. Performance of: OVERALL PERFORMANCE

Thinking of all the above questions and responses, overall, how would you rate the performance of the Shire of Denmark in planning (and meeting) the needs of Residents and Ratepayers?

Very Poor

Poor

Satisfactory

Good

Excellent

Please enter your ranking

Comment



2014/15 Community Needs & Customer Satisfaction Survey

(E) MY PERSONAL DETAILS

* 20. My property locality: (Please mark appropriate box)

- | | | |
|-----------------------------------|------------------------------------|-----------------------------------|
| <input type="radio"/> Denmark | <input type="radio"/> Mt Romance | <input type="radio"/> Shadforth |
| <input type="radio"/> Bow Bridge | <input type="radio"/> Normalup | <input type="radio"/> Tingedale |
| <input type="radio"/> Hay | <input type="radio"/> Ocean Beach | <input type="radio"/> Trent |
| <input type="radio"/> Hazelvale | <input type="radio"/> Parry Beach | <input type="radio"/> William Bay |
| <input type="radio"/> Kentdale | <input type="radio"/> Parryville | <input type="radio"/> Unknown |
| <input type="radio"/> Kordabup | <input type="radio"/> Peaceful Bay | |
| <input type="radio"/> Mt Lindesay | <input type="radio"/> Scotsdale | |

* 21. My electoral status: (Please mark appropriate box)

- Tenant of a property (renting only) in the Shire of Denmark
- Resident and Ratepayer of a property in the Shire of Denmark.
- Ratepayer but a Non-Resident (absentee owner) of a property in the Shire of Denmark.

* 22. My age: (Please mark appropriate box)

- | | | |
|-------------------------------|-------------------------------|-------------------------------|
| <input type="radio"/> <15 | <input type="radio"/> 40 – 44 | <input type="radio"/> 70 – 74 |
| <input type="radio"/> 15 - 19 | <input type="radio"/> 45 – 49 | <input type="radio"/> 75 – 79 |
| <input type="radio"/> 20 - 24 | <input type="radio"/> 50 – 54 | <input type="radio"/> 80 – 84 |
| <input type="radio"/> 25–29 | <input type="radio"/> 55 – 59 | <input type="radio"/> 85+ |
| <input type="radio"/> 30 – 34 | <input type="radio"/> 60 – 64 | |
| <input type="radio"/> 35 – 39 | <input type="radio"/> 65 – 69 | |

* 23. My gender: (Please mark appropriate box)

- Female
- Male



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Finally, are there other issues you think Council should address / promote?

24. Please provide details below

A large, empty rectangular box with a thin black border, intended for the respondent to provide details for question 24.



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Thank you for completing this questionnaire

Please ensure that you have lodged your Survey by 28th May 2015.

To lodge your completed Survey, please return it to the Shire of Denmark Administration Office at 953 South Coast Highway, Denmark or by post to PO Box 183, Denmark WA 6333.