

## Annette Harbron

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**From:** Denmark Shire Enquiries  
**Sent:** Wednesday, 22 January 2014 12:33 PM  
**To:** Annette Harbron; Rob Whooley  
**Subject:** FW: ICR14123824 - Re: Loading Zones - Strickland st.

SHIRE OF DENMARK PRINTED AND REGISTERED @ CENTRAL COMPUTER	PLN.36
Wednesday, 22 January 2014	
COUNCILLORS	
CEO	
DFIN	
DPLAN	✓
DCRS	
DOIS	✓
OTHER	

**From:** Denmark Organic & Wholefoods [REDACTED]  
**Sent:** Tuesday, 21 January 2014 2:59 PM  
**To:** Denmark Shire Enquiries  
**Subject:** ICR14123824 - Re: Loading Zones - Strickland st.

Attn: Dale Stewart  
Annette Horbron  
Rob Whooley

I am writing in regard to the "Loading Zone" on Strickland Street paved area.

The signs for this area as you are already aware wrong. May I please suggest the following for loading/unloading in this area?

The loading zone on the paved area be changed from 5am – 8:30am to **5am – 12noon Monday - Saturday**

The reason for this being:

I personally get back from Albany with my produce on a Saturday morning between 8:30 – 9am. I park on the pavers as the loading bay always has a car in it.

I also know that a lot of the other delivery/ freight drivers don't get back from Albany until between 9am – 12noon

Since you have taken the loading zone away from outside the bakery, (which almost always had a car in it anyway) that leaves us with the paved area to park on to load and unload our goods'. To

tell the truck drivers to park in the angle parking loading zone is ludicrous as this would block the whole flow of traffic as the trucks stick out too far and then have to unload from the rear of their vehicles. I would definitely put that down to a health and safety issue, wouldn't you? Also what about the line up of vehicles waiting to unload? Would they get booked for waiting to get into THE loading zone? Would this hold up their deliveries? Would this also hold up the shopkeepers who need their goods? I think so.

So please I ask the council NOT for the first time that something be done about this on a practical level and if need be come and sit for the morning and see for yourselves how hard you are making it for delivery drivers.

I would like a reply to my email please, although since I have never had one before, (I have sent 4 in the past couple of years) I don't expect it.

Regards

Tricia Hart

Denmark Organic & Wholefoods

Shop 3, 27 Strickland St.

Denmark

WA. 6333

## Annette Harbron

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**From:** Denmark Chamber of Commerce [REDACTED]  
**Sent:** Thursday, 23 January 2014 3:00 PM  
**To:** Annette Harbron; Gail Guthrie; [REDACTED]; Ian Osborne  
**Subject:** ICR14124031 - FW: Loading Bay Strickland Street ; Hendrik Rabe

Dear Ian, Annette, Gail and Claire,  
Hendrik Rabe has forwarded me an email he's been trying to send to Annette, however it comes back as spam.  
Hence I am forwarding on his behalf.  
Annette the loading issue will be discussed briefly out the 4th Feb Chamber meeting with the Shire.  
Regards  
Liz Jack

Look Local First

Liz Jack  
Business Manager  
Denmark Chamber of Commerce  
[REDACTED]

[www.denmarkchamber.com.au](http://www.denmarkchamber.com.au)  
Ph: 089848 2065  
Office Hrs: 9-3pm Monday - Friday

-----Original Message-----

From: Hendrik Rabe [REDACTED]  
Sent: Wednesday, 22 January 2014 10:20 PM  
To: [REDACTED]  
Subject: FW: Loading Bay Strickland Street ; Hendrik Rabe

Dear Anette,

It was with shock that I saw the loading bay across the road from my shop, Countrytool & Hardware Supplies in Strickland Street disappear, to make space for two parking bays (not three like the CBD group expected) just before Xmas.

It was really upsetting, as I knew my business would not be able to survive without that loading bay.

Just some background on the business. It has been at 53 Strickland street for 17 years, I am the 3rd owner. As most businesses in Denmark we find the going tough, especially with a lot of competition from the Internet, as well as Albany businesses delivering on a daily basis. Parking issues is also a major problem.

Probably a third of my turnover would be made up of car batteries, automotive oils and tractor parts, which are all heavy items. Some of the batteries weigh up to 58kg, the 20l oils are around 20kg, which is a serious problem if I do not have a loading bay close at hand. A lot of my customers, being farmers and tradies have trailers hooked on, so now there is nowhere for them to park, so I loose out on that business as well. Another problem I

have is because I sell automotive parts I have to physically go out to vehicles to check on a size or number or a part. I then have to leave the shop unattended for a few minutes, and the loading bay came in very handy as it is usually available or available in a few minutes. The loading bay in front of the Post Office cannot take vehicles with trailers, or small trucks, like all the couriers who have to deliver to me daily, and it is also too far from my shop.

Since we reopened after Xmas I can already see a decline in my business, due to customers not able to get parking close by. All the parking spaces get taken and then stay full for hours. The idea of people parking for 1/2 hour does not work in practice. The Rangers do try and patrol and do a good job, but cannot be everywhere at the same time. I have not seen a Ranger here for weeks. At least most people respect the loading bay.

The unfortunate facts are that if I do not get the loading bay back, I will be forced to close my business, and except for the fact that my livelihood depends on that, it would be a shame if Denmark has to lose another old established business, all due to something as simple as a loading bay.

I hope and trust that you would see my problem and would be able to return the loading bay as it has been for years.

Kind regards

Hendrik Rabe  
owner Countrytool& Hardware Supplies



1/81 Strickland Street, Denmark WA 6333  
PO Box 148, Denmark WA 6333

P: 08 9848 2065 F: 08 9848 2063  
ABN 62 127 248 004  
[manager@denmarkchamber.com.au](mailto:manager@denmarkchamber.com.au)

*Please treat this email as the  
original and only copy.*

Annette Harbron  
Director of Planning and Sustainability  
Shire of Denmark  
PO BOX 183  
Denmark WA 6333

Dear Annette,

Thank you for your email regarding the Shire's consideration of the requests regarding loading and unloading in Strickland Street.

The Denmark Chamber of Commerce has made email contact with businesses in the central business and had personalised contact with the local delivery drivers who operate within the CBD area regarding this issue.

The following recommendations are put forward based upon this feedback along with other suggestions put forward by those who responded to our request for feedback.

Thank you for the opportunity to hear the views of the business operators within town. I look forward to your feedback via the CBD working group.

Yours sincerely

4 March 2014

A handwritten signature in black ink that reads "Elizabeth Jack".

Elizabeth Jack  
Business Manager  
Denmark Chamber of Commerce

Attachment 8.1.1 b





1/81 Strickland Street, Denmark WA 6333  
PO Box 148, Denmark WA 6333

P: 08 9848 2065 F: 08 9848 2063  
ABN 62 127 248 004  
[manager@denmarkchamber.com.au](mailto:manager@denmarkchamber.com.au)

## Recommendations:

### **Loading Zones Strickland Street paved area near the Denmark Bakery:**

This loading zone to be retained and the time changed 5am – 12noon Monday – Saturday, 4-5pm Monday – Friday

### **Loading Zone near Infant health centre / Denmark Arts on Strickland Street**

This loading zone to be reinstated with unloading between 8am and 12 noon Monday – Friday, 4-5pm Monday – Friday

### **Loading Zone next to Strickland Street Bakery**

This loading zone to be retained with unloading between 5am and 10.30am Monday – Friday, 4-5pm Monday – Friday. Feedback from one business owner was that this site could also be reduced slightly in size so it was able to accommodate a truck but not be so big.

### **Loading zone be investigated for South Coast highway between Strickland Street intersection and Denmark Bridge**

There is currently nowhere for delivery drivers to park safely along this part of South Coast highway. A recommendation has been put forward to change the motor cycle parking area into an unloading zone with support from those businesses who responded to the consultation.

**Mt Shadforth Road outside of Supa IGA** – businesses have queried why an unloading zone was not created in this area, as all delivery drivers have to park in the street in this area and the kerbing requires ongoing maintenance.

**Angle Parking** – feedback indicates the angle parking unloading zones do not meet the requirements of many of the delivery businesses as they unload into the street potentially causing a traffic hazard

**Public use of unloading zones:** A major issue expressed by all members who provided feedback, was the use of unloading zones by the general public and the need for greater policing in this area.





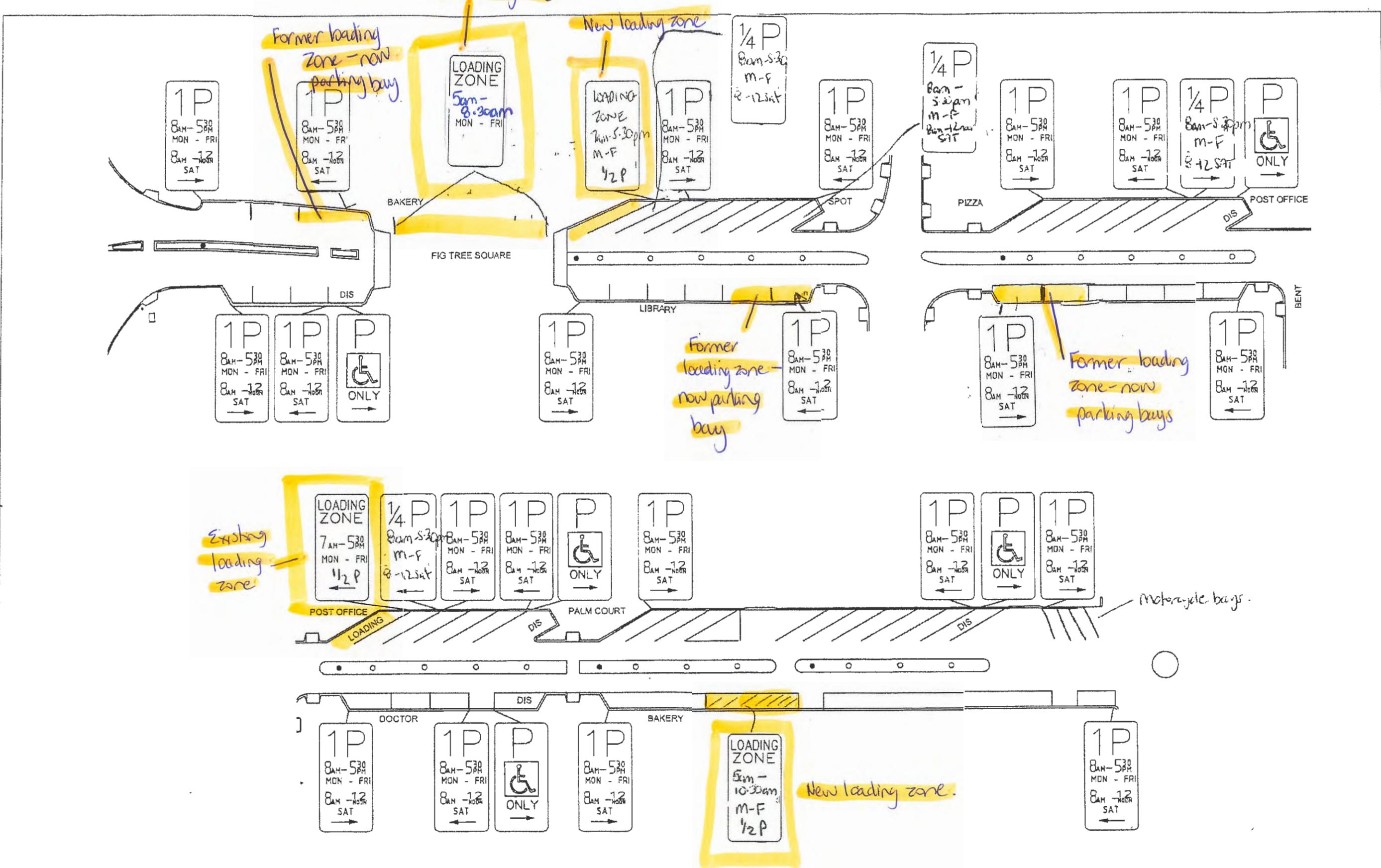
1/81 Strickland Street, Denmark WA 6333  
PO Box 148, Denmark WA 6333

P: 08 9848 2065 F: 08 9848 2063  
ABN 62 127 248 004  
[manager@denmarkchamber.com.au](mailto:manager@denmarkchamber.com.au)

## Feedback for consideration:

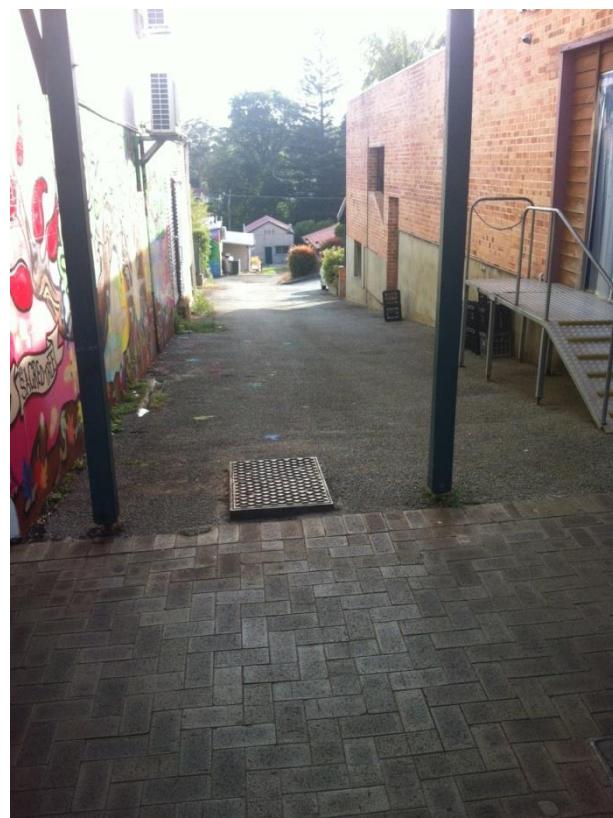
1. Concern regarding large trucks delivering outside Supa IGA and the impact on the kerbing as well as the hazardous nature of the activity. Request to hear the strategies the Shire has in place to maintain the kerbing and future plans for unloading / loading in this area and suggestion that a loading zone behind the disabled parking bays on the North side of the street would be appropriate
2. Would like to see the Shire actively deterring motorists and policing loading bays and disabled bays. we often turn up to unload only to find the area occupied by general public vehicles
3. We strongly agree with the extended loading and unloading times. As a 7 day a week business, we are delivering and receiving deliveries throughout the whole day, from very early in the morning throughout the day and into the late afternoon.
4. Angle Parking –These were considered both dangerous for those unloading and for anyone else trying to back out onto the street as the delivery vehicles are quite large at times. Suggestion put forward that angle parking be used for patrons and the loading zones mentioned above be used for delivery vehicles





Amendments				Tax Sheet			BEGUN	DATUM	PLAN SHOWING LOADING ZONE MODIFICATIONS. ADOPTED BY COUNCIL - AUGUST 2013	SHEET OF
				Survey No			DRAWN	SCALE NTS		DRAWING NO.
				FS			CHECKED	APPROVED		Job No.
	No Date	REVISION	By App'd	File No			RECOMMENDED			

## Public Right of Way Between The Sacred Tree & Denmark Bakery



4 March 2014 - Attachment 8.1.1 d