

**EXECUTIVE RETREAT** 

## Welcome Information

We hope you have arrived safely and had no trouble finding our holiday home. We know you must be ready to relax and start your vacation, and we want you to make yourself at home right away. Denmark and the great southern region is famous for its excellent wines.

At **Peace Rise** you can enjoy the spectacular rolling hills and forest views of the Denmark Region from our lovely heated outdoor area. If you like nature, **Peace Rise** is also a favourite spot where the neighborhood kangaroos gather, graze and play.

Enjoy a glass of wine or even a barbecue with a view. Most people don't want to ever leave the tranquilly of this executive retreat.

Peace Rise consists of three Queen-size bedrooms, with one bathroom and toilet. Fresh towels and bath amenities are provided for your enjoyment. As our special guests you will also have access to free WiFi, internet, Telstra TV and Netflix with nearly 2,500 movies titles at your fingertips.

We just ask all guests to go through the home and report any dissatisfaction, cleaning or maintenance problems (such as missing towels, amenities, etc.) immediately within the first 24 hours to our Property Manager. We are committed to your stay

being comfortable, relaxed and happy.

#### Local Property Manager: Belinda Rowland 0412 693 077

Should you have any other questions during your stay, feel free to contact us.

We hope you enjoy your stay, enjoy the stunning views of Denmark, and visit us again in the future!

#### Check In



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The normal check in time is after 3 pm. This will ensure that our holiday home can be been fully cleaned and prepared for your arrival. The key for the house is in the key safe near the front door. The four (4) number access code will be provided to you during the on-line registration process. If there are any problems with accessing the house key, please contact our property manager.

#### **Check Out**

Please note that checkout time is at **10am** on the designated date of checkout. This will allow sufficient time for our cleaner to clean and prepare the home for our next guests. Before you leave, we just ask a couple of favours to help our housekeeper prepare for our next guests.

- Please take all rubbish, including bathroom rubbish bags, out to the rubbish bin. Bin pickup are Friday mornings at kerb side.
- Please place recycling items in the red lid recycling bin. Recycling bin pick up is every Friday fortnight. (See attached dates)
- Please remove any food items from the refrigerator.
- Please load all dishes into the dishwasher and run it on the normal cycle.
- Please turn off the air conditioner.
- Please lock all doors and close all windows.
- Please place all used sheets and towels in the laundry.
- Please sign our guestbook.

 Please place the house keys back inside the key safe near the front door.
 We hope you have a safe journey home and visit us again in the future.

#### WiFi Password

Turn on WiFi on your mobile device. Select "telstra5C653f" service. Password: "rfadbyaym6"

#### **Entertainment**

Peace Rise is serviced with complimentary WiFi and internet use for our guests. The choice of TV Entertainment includes local free to air television channels such as ABC, WIN, Golden West, and SBS.

In addition, guests will have complimentary access to Telstra TV, Australia's first integrated on demand TV, accessing channels such as ABC iView, SBS on Demand, Plus 7, 9 Now and Ten Play. Finally, quests will have free access to Netflix. Netflix has over 2,500 movies spanning everything from horror to heartfelt romance to poignant documentaries. Not to mention the huge range of selfproduced Netflix Originals you won't find anywhere else. You Tube is also available for music and videos. There are also numerous digital radio channels at your fingertips.



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be more comfortable. Please ensure that no abrasive pads are used on the non-stick pots and pans. To prevent scaling of the kettle please only use water from the filtered water jug in the kitchen and not water from the tap.

## Laundry

An iron, ironing board, washing machine and dryer have been provided for your convenience. The clothes line is in the garage with clothes pegs. Lift each line up until it clicks into place. Please return the clothes line down after use.

#### Bathroom

Each guest is provided with a fresh bath towel and hand towel. The bathroom has a bath mat. Unfortunately, there are no extra towels that can be allocated. Please do not use the bath towels for beach use. Bathroom amenities such as hand wash, body wash, shampoo and conditioner have also been provided with our compliments. If you are so kind to

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scrape down the shower glass with the squeegee after each shower use that would be much appreciated by the cleaners.

#### **Noise Policy**

As you can see at **Peace Rise** we have neighbours around us including the kangaroos that enjoy the peace and quiet. As a courtesy, please keep the noise down with no noise after **10pm**.

## **Pet Policy**

Due to the small local population of kangaroos on the grounds, **Peace Rise** has a no pet policy.

## **Parking**

There is parking provision for three cars. Two in the garage and one in the bay next to the laundry exit wall.

## **Emergency**

All bedrooms have hard wired fire alarms. In the event of a fire, and the fire alarm sounds, please leave the house immediately through one of the exit doors and gather in the driveway area in front of the car port. Ring "ooo" and the authorities will connect you to the local fire brigade.

## Fire Equipment

Located in the kitchen is a fire blanket and a fire extinguisher. This is to be used for a small kitchen fire. If there is a fire ring "ooo" immediately. Please advise the Property Manager if either the fire extinguisher or the fire blanket has been used.

# Breakage and Damages

We appreciate you taking care of our holiday home like it was your own. We understand breakages sometimes occur. Please report to the Property Manager if there is a breakage so that the items can be

replaced for the next guests. In case of willful damage to the property or if excessive cleaning needs to be conducted, your bond will be deducted.

## **Hot Water System**

The hot water system is instantaneous heating fueled by LPG tank bottles around the east side of the house. Our Property Manager maintains the gas bottles, however, if you are in the situation that you run out of hot water, the LPG tank is probably empty. The other tank needs to be switched over and the water gas heater re-ignited. Please see in the "How to Do" section for switch over of tanks and re-lighting of the gas heater.

## Air Conditioner

Our north facing house is designed to maximise the day time heat and ensure minimal requirement for heating during the winter. You are welcome to use the reverse cycle air conditioner for heating but please ensure it is shut off when you are out of the house. In the summer months, it doesn't usually



get too hot but you are welcome to use the air conditioner for cooling.

## Favourite Things to Do

If you are looking for some great options for things to do in Denmark, you will find no shortage of activities, particularly if you want to taste and experience great local cuisine and delicatessen along with some fabulous wines.

You are close to the Valley of the Giants, Wineries, Beaches, Surfing, Fishing, Boating, 4x4 tracks. Munda Biddi Trail. Track, Wildflower Bibbulmun routes, Whale watching, Festivals, Art & Craft. Whist you can access an excellent array of places to visit and things to do from the local Tourist Visitor Centre in Denmark. we'd like to take the opportunity to recommend to you some of our favourites.

## Shopping

The centre of Denmark is only 2-3 minutes by car and 10-12 minutes walking distance. The local grocery centre is Supa IGA which is on the corner of Strickland St & North Street, Denmark. There are several great bakeries in town

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including the famous Denmark bakery who have won many awards for their pies.

There are numerous excellent cafes serving excellent coffees. Our favourite is Mrs Jones Café (12 Mt Shadforth Road), on the left as you enter town. Ravens Coffee on the corner of SW Highway and Horsley Road serves lovely food as well as nice coffees. There are several art and craft galleries with a personal favourite being Old Butter Factory on Shadforth Road, again as you enter town

#### Food and Wine

There are many wineries in the Denmark and greater southern region. Denmark is considerably cooler than other Western Australian wine regions and is known for Riesling, Sauvignon Chardonnay, Cabernet Sauvignon, Pinot Noir and Shiraz. There are many excellent wineries around the area and vacation in Denmark is not compete without visiting some of them.

Our favourite winery is Singlefile Winery on Scottsdale Road. The view of the big Karri and Marri

trees are spectacular. We also like Rockcliffe Winery and Rickety Gate Winery also on Scottsdale Road.

Closer to Peace Rise, the Castelli Winery up Mt Shafford is also a favourite. The lunch at the winery restaurant is

very good and up there the views of the region are breath taking. We also like Howard Park, Madfish Wines and West Cape Howe which is just out of town.

From there if you want a more casual lunch, go to Lakehouse Winery Cafe where they serve a ploughman's lunch sitting by the lake. The cheese, chutneys qo beautifully overlooking the water.

Our favourite gathering place with family and friends is the Boston Brewery on the way to Albany. Great place to enjoy a brew ale and some delicious pizzas. The more upmarket dining is at the Pepper & Salt Restaurant at the Forest Hill Winery.

> The chef does a fusion style Asian cuisine, overlooking rolling hills with a winery as the backdrop. The food is very good but it is only open on the weekends for lunch.

> The other favourite cheese shop to visit is Ducketts Mill -Cheese Factory. Their double brie is very good.



## Swimming and **Activities**

Swimming at Greens pool on a hot day is highly recommended. Sunbaking on the smooth rocks with the still crystal clear turquoise water is a favourite of many locals. On the way home, turn left and head to Bartholomew's Meadery for some honey ice cream.

William Bay is also another spot we go to during the summer. The water can be very refreshing on a hot day. Scottsdale Road is lined with mighty Karri trees and this drive is a spectacular drive. There are many walking trails on Scotsdale and Mt Lindesay Roads which ends at a picnic area on the Denmark River. If you like fishing there many fishing spots. Check with the locals on this. Fishing or a walk on the river inlet is very pleasant outing.

If you like canoeing, they hire canoes on the Denmark River just in

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front of Denmark town. A nice paddle along the river is a pleasant day.

## **Albany Way**

There are also quite a lot of things to do towards Albany. Albany is a regional city of 37,000 people. Along the way, the coast line is spectacular.

When we take visitors, the historical whaling station in Albany is highlight. It was the whaling company to cease operations in Australia, closing in 1978.

The interactive displays and exhibits are very good. Immerse yourself in Australia's and New Zealand's military history with admission to the National Anzac Centre. Inside the well-curated museum, assume the identity of a troop member who fought as a soldier in the Australian and New

Zealand Army Corps (ANZAC) at a pivotal moment in World War I.

#### Walpole Way

The Tree Top Walk is a popular attraction forest top walk at Walpole is where we usually take our visitor friends. It is an internationally recognised nature-based tourism attraction, which is located between Denmark and Walpole in the Walpole-Nornalup National Park and in the heart of the Walpole Wilderness.

Just seven kilometres from Walpole yet deep in the heart of outstandingly beautiful tingle and karri forest, the Giant Tingle Tree is the site of a huge fire-hollowed red tingle tree. Explore the forest along the Giant Tree Loop Walk and enjoy a picnic amongst the beautiful tingle and karri forest.





## Code of Conduct

As Required by the Shire of Denmark

The following Code of Conduct governs tenant behavior and use of the property. The tenant agrees to follow the guidelines below, for themselves and any visitors they allow at the property:

#### **Tenants**

A responsible adult (over 18 years of age) shall be on site at all times when children are present. No unauthorized people are permitted to stay overnight.

#### **Noise and Nuisance**

The tenants agree not to cause or permit nuisance at the property. This includes excessive noise, disruptive or anti-social behaviour. Noise should generally cease after 9pm Sunday through Thursday and 10pm Friday and Saturday.

## **Vehicle Parking**

The tenants agree to use the parking spaces provided and not to park on lawn or garden areas on the property, or on the street verge or street itself outside the property. The guests agree not to park any additional vehicles on the property in excess of the parking spaces provided.

## **Shire Regulations**

The tenants agree to all Shire regulations, including noise and fire limitations

#### **Premise Condition**

The tenants agree to leave the premise in a clean and tidy

condition upon vacating, with all fittings and chattels in their original condition and position at the beginning of stay. Tenants are to advise the Property Manager of any damage or disrepair within 24 hours of this occurring. Any damage repairs or excessive cleaning that is attributable to the tenants stay will be paid for by the tenants.

#### **Fires**

The tenants agree not to allow any candles, open fires or similar burn unsupervised within the premise. No open fires are permitted outside at any time. Barbeque facilities may be provided and used in a safe manner.

## **Rubbish Disposal**

The guests agree to contain all their rubbish in the bins provided. Tenants are responsible for the putting out and collection of the bins where their stay coincides with collection days.

Your collection day are: **Fridays.** 

## Keys

At the end of the agreed tenancy, tenants agree to lock the premise, close all windows and return the keys to the key safe at the front of the property. Any lost or damaged keys will be replaced at the tenant's expense.

## Termination of Accommodation

If tenants are found to have contravened any of the above Code of Conduct responsibilities, a verbal warning will be issued. If the contravention is not rectified immediately, the accommodation booking may be terminated with 2 hours' notice at the Property Manager's discretion. No refunds will be made.

## **Emergency Information**

For All Emergencies Dial "OOO"

Property Manager: 0412 693 077 (Belinda Rowland)

Denmark Police: 9848 0500

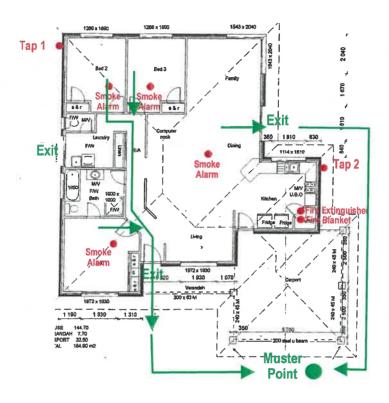
Shire of Denmark: 9848 0300

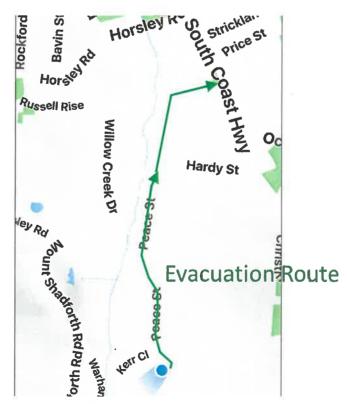
Denmark Hospital: 9848 0600

In the event of a fire or emergency, evacuation information may be broadcast or available from the following sources:

ABC Radio: 630AM
DFES: www.dfes.wa.gov.au/
SES emergency: 132 500
13 DFES (13 33 37) for emergency information
Shire of Denmark:
www.denmark.wa.gov.au

## **FIRE EVACUTION ROUTE**





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